Campus Culture:

Cultivate a Community of Care

Performance Indicator Example

Faculty and staff climate survey results will demonstrate an increase in satisfaction with the transparency of promotion processes from X (Fall 2021 Baseline Established) to X (Fall 2026)

Disproportionately Impacted Population Targets X baseline is X (Fall 2021) X baseline is X (Fall 2021)

Belonging

Promote belonging through the development of communication norms and an infrastructure to support community engagement

Development

Enhance the system for ongoing personal and professional growth

Equity

Recruit and retain a diverse workforce



Respect

Create a campus climate that is respectful, affirming and inclusive

Transparency

Create clear documentation of processes and policies to support collegewide transparency

Curriculum and Instruction:

Become a Student-Ready College

Performance Indicator Example

Three-year graduation rate will increase from 29.2% (Fall 2017 Cohort) to 40% (Fall 2025 Cohort)

Disproportionately Impacted Student Population Baselines Black male baseline is 16.3% (Fall 2017 Cohort) Latinx male baseline is 24.1% (Fall 2017 Cohort)

Digital Culture

Leverage instructional and other technologies to facilitate effective teaching, learning and academic support services and increase access to these opportunities

Engagement

Engage students through the use of culturally responsive pedagogy and curriculum, including High Impact Practices (HIPs)

Equity

Eliminate equity gaps



Industry

Align curriculum with industry through internships, experiential learning opportunities, and microcredentials

Pathways

Strengthen transfer and career pathways

Student Engagement:

Reimagine the Queensborough Academies

Performance Indicator Example

First-time, full-time, first year student fall to fall retention will increase from 61.5% (Fall 2019 Cohort) to 75% (Fall 2025 Cohort)

Disproportionately Impacted Student Population Targets Black male baseline is 48.7% (Fall 2019 Cohort) Latinx male baseline is 53.5% (Fall 2019 Cohort)

Communication

Develop a roadmap of student milestones and a corresponding communication plan

Connection

Develop meaningful relationships among faculty, advisors, staff and employers

Equity

Create belonging and community through welcoming and inclusive practices



First-Year

- Define, develop and
- implement an
- experience that
- addresses the diverse
- needs of entering
- students

Holistic Support

Reimagine the delivery of student services, including advisement and career counseling