

Starfish Report

Office of Institutional Research and Assessment

June 7, 2021

A summary of Starfish usage for Spring semesters between 2017 and 2021.

1. Unique Students Receiving Alerts

Semester	Students	QCC	
		Enrollment	Percent
Spring 17	7401	14520	50.97
Spring 18	7231	14389	50.25
Spring 19	6689	13239	50.52
Spring 20	6659	12553	53.05
Spring 21	6857	11217	61.13

2. Unique Professors Using Alerts

Semester	Prof. Participating	Prof. Invited	Percent
Spring 17	416	837	49.70
Spring 18	495	852	58.10
Spring 19	373	854	43.68
Spring 20	401	849	47.23
Spring 21	324	703	46.09

3. Unique Course Sections Using Alerts

Semester	Sections Participating	Sections Invited	Percent
Spring 17	925	2326	39.77
Spring 18	1115	2355	47.35
Spring 19	847	2379	35.60
Spring 20	1027	2270	45.27
Spring 21	943	1937	48.68

4. Tracking Items by Semester

Item Type	Spring 17	Spring 18	Spring 19	Spring 20	Spring 21 ¹
Flags	18582	13938	15559	15086	7389
Kudos	7766	6869	10071	8332	11972
Referrals	2738	2458	2467	1692	2680
Total	29086	23265	28097	25110	22041

5. Flag Types by Semester

Item Name	Spring 17	Spring 18	Spring 19	Spring 20	Spring 21
Attendance Concern	4579	4175	3934	3595	1582
Academic Concern	NA	NA	NA	NA	3365
Class Performance Concern ²	3783	3122	3973	3030	1
Class Preparation Concern ²	6519	3510	4125	3636	NA
I Need Help!	4	44	6	13	22
In Danger of Failing	2863	2225	2424	1851	2246
Lateness Concern	828	862	1097	447	NA
No or limited access to computer device	NA	NA	NA	205	157
No or limited access to the internet	NA	NA	NA	99	5
No or limited contact after moving to distance learning	NA	NA	NA	1759	2
Other tech obstacles	NA	NA	NA	185	7
Relies solely on a cell phone for internet access and coursework	NA	NA	NA	266	1

¹ Excludes administratively used flags and kudos.

² Spring 2019 numbers may not reflect final counts due to final data verification problems

6. Referral Types by Semester

Item Name	Spring 17	Spring 18	Spring 19	Spring 20	Spring 21
Academic Advisement	436	111	8	42	87
Academic Literacy Center	169	0	0	0	NA
ASAP Career Employment Specialist Referral	0	86	88	30	48
Campus Writing Center ³	310	566	634	234	724
Career Services	NA	NA	NA	NA	3
College Discovery	88	57	0	3	93
Counseling Center	NA	NA	NA	NA	15
IT Help Desk – CUNY First	NA	NA	NA	NA	1
Math Learning Center ⁴	1048	800	758	771	713
Single Stop	4	13	2	6	1
Student Learning Center ⁵	683	825	950	580	977
Transfer Resource Center	NA	NA	NA	NA	18

7. Kudos Types by Semester

Item Name	Spring 17	Spring 18	Spring 19	Spring 20	Spring 21
Academic Success Workshop Completed	NA	NA	274	NA	81
Keep Up the Good Work	5433	4397	5739	5218	4648
Outstanding Academic Performance	543	1128	1991	1447	84
Peer mentor or tutor recommendation	NA	NA	NA	NA	74
Showing Improvement	1790	1344	2067	1667	949
You can do even better!	NA	NA	NA	NA	1717
You are off to a great start!	NA	NA	NA	NA	3714
You are on track to finish strong!	NA	NA	NA	NA	705

³ Name was changed in Spring 2021 to CTAS – Writing Tutoring – General

⁴ Incl. Math Center ASAP tutoring and Final Exam Review

⁵ Name was changed in Spring 2021 to CTAS – Course Specific Tutoring

8. Faculty Participation by Time Status, Spring 21

Time status	Faculty Participating	Total Faculty Invited	% Participating
Full-time	186	357	52.10
Part-time	138	346	39.88

9. Faculty Participation by Title, Spring 21

Title	Faculty Participating	Total Faculty Invited	% Participating
Adjunct	138	346	39.88
Instructor	1	1	100.00
Lecturer	40	69	57.97
Asst Professor	52	94	55.32
Assc Professor	61	128	47.66
Professor	32	65	49.23

*For Spring 2020 and 2021, only individuals with a teaching title were counted in tables 2, 8, and 9.