

Senate Standing Committee on Computer Resources

Chair: Wendy Ford, Secretary: Nidhi Gadura

Thursday February 28, 2013 Meeting started at 1pm

Members Present: Wendy Ford, , Nidhi Gadura, Amy Traver, Jeffrey Jia, Vazgen Shekoyan,. Wenli Guo, VP Sherri Newcomb, Ralph Romanelli, (IT) Dennis Bejar (ACC), Student Government Representative Joel Singleton

Members Absent: G Michael Guy, Hamid Namdar, Amy Traver

1. Minutes from the last meeting were reviewed and accepted with minor changes
2. Representative from IT, Ralph Romanelli and Dennis Bejar from ACC, were invited to get input regarding several Blackboard (BB) issues raised at the start of the semester.
 - Ralph said that at any given time a few students don't have access to BB for various reasons.
 - When there are issues with multiple accounts those become CUNY portal issues. Incident management is internal, problem management is what caused the problem and then they get in touch with CUNY portal.
 - Duplicate entries, student transfers are all part of the issue. Portal vs. BB problems.
 - According to Ralph a new protocol has been established on campus where all problems now come to IT and then diverted to Dennis. All the tickets can now be processed through CUNYfirst.
3. Dennis says that it is not really the BB problem rather the technical difficulty is because of the implementation of CUNYfirst. When CUNY central is involved it might take 3-5 days to resolve the issue.
4. Committee discussed that as faculty BB use increases, faculty needs to be prepared ahead of time. The infrastructure doesn't support how individual campus relates to CUNY portal. IT has about 70 related to duplicate ID in the system. Dennis said he had about 200 BB issues this semester he submitted to CUNY central.
5. Committee agreed that there should be a tool to categorize BB related problems so that they can be measured and worked on in the future.
6. Ralph suggested that he can compile a list of frequently asked questions by the faculty that can be disseminated by the committee.

7. Retiree email policy, proposed by Phil Pecorino, was discussed by the committee. VP Newcomb suggested that CUNY is considering changes to this policy and that we should wait for the official CUNY policy before we decide what QCC policy should be changed to. Committee thought that there needs to be a discussion if keeping retiree email accounts should be a decision made on each campus on case by case basis or if all faculty emeriti should keep an account. We as a committee should look at the draft CUNY policy on retiree accounts before making a comment on the proposed QCC policy. VP Newcomb will provide the committee with a draft of CUNY policy and committee will revisit the QCC draft proposal at the next meeting.

8. VP Newcomb discussed the student printing allotment – CUNYID card funded from technology fee committee has implemented print management function. It is still unlimited free printing right now with a valid card. At the last Tech Fee committee meeting it was finalized 300 pages or 600 sides and there after each side would cost 5 cents and page 10 cents. It has not been implemented yet.

9. VP Newcomb commented on the class schedule changes for Fall 2013. There was a lot of disconnect between class starting and ending time. QCC needs to offer more sections to get to the same FTE therefore we need to schedule rooms better. There has also been class size reduction in speech. More sections require more space. Club hour is moved from 12-2 instead of 1-3 will only effect one block of classes rather than two.

10. Nidhi discussed that after talking with new CETL director Jane Hindman, she will revise the QCC Faculty Teaching with Technology Award proposal. CETL office suggested that we emphasize how this proposal will support the institution in accessing the effectiveness of teaching and therefore help collect data for college assessment in the future. Another suggestion was to divide the budget into paying first half after curriculum development and another half after assessment.

Meeting was adjourned at 2:40pm.