

Department Chair Survey Report

(2008)

Part One

For each of the following items, please indicate your level of agreement by checking the appropriate column.

To make the results of this survey as valuable as possible, please elucidate your responses in the space provided (e.g., illustration, description, example, etc.), especially in the case of areas in which you have indicated disagreement or strong disagreement.

INSTRUCTIONS

The following statements describe aspects of your experience working at Queensborough. Respond to each item the following scale:

- A. NA (not applicable, no knowledge of, or no involvement in)
- B. Strongly agree
- C. Agree
- D. No opinion
- E. Disagree
- F. Strongly disagree

RATE YOUR EXPERIENCE

1. **My department's goals and objectives support the mission of the College.**
Average response: 3.77 N=13
2. **The academic affairs budgeting process balances departmental needs with institutional priorities.**
Average response: 2.72 N=11
3. **The decision-making processes in my department are as transparent as possible.**
Average response: 3.62 N=13
4. **The decision-making processes in my department are inclusive of all full-time faculty.**
Average response: 3.54 N=13
5. **Classroom space available for my department's courses meets the needs of the department.**
Average response: 2.00 N=13
6. **Offering classes at non-peak times (e.g., very early mornings, late afternoons, evenings, weekends) is an effective means of optimizing the use of classroom space.**
Average response: 3.38 N=13
7. **Office space available to my department's full-time faculty is adequate.**
Average response: 2.00 N=13
8. **Office space available to my department's adjunct faculty is adequate.**
Average response: 1.92 N=12
9. **Reassigned time for faculty is an effective means for the department to work on such special projects as curriculum development.**

Average response: 2.38 N=13

10. Resources to sponsor faculty professional development travel are adequate to meet the needs of my department.
Average response: 2.31 N=13
11. Resources available to support instructional technology are sufficient to meet the needs of my department.
Average response: 2.58 N=12
12. I am satisfied with the faculty development support that CETL provides to my department.
Average response: 3.18 N=11
13. The College's approach to incorporating learning communities into the curriculum is an effective strategy for improving student learning.
Average response: 2.90 N=10
14. The College's approach to incorporating writing-intensive instruction into the curriculum is an effective strategy for improving student learning.
Average response: 3.33 N=12
15. The College's approach to incorporating e-Portfolio instruction into the curriculum is an effective strategy for improving student learning.
Average response: 2.75 N=8
16. The College's approach to incorporating cornerstone courses into the curriculum is an effective strategy for improving student learning.
Average response: 3.09 N=11
17. The College's approach to incorporating milestone courses into the curriculum is an effective strategy for improving student learning.
Average response: 3.00 N=10
18. The College's approach to incorporating capstone courses into the curriculum is an effective strategy for improving student learning.
Average response: 3.50 N=10
19. The College's service learning initiative is an important strategy for improving student learning.
Average response: 3.0 N=6
20. The College's Honors Program is an important strategy for improving student learning.
Average response: 3.50 N=12
21. Faculty-mentored student research is an important strategy for improving student learning.
Average response: 3.50 N=12
22. The evaluation process of department chairs by the academic VP is an effective one.
Average response: 2.00 N=2
23. The funding for "hourlies" to perform secretarial tasks in the evenings and on Saturdays is an effective means of providing departmental coverage.
Average response: 3.18 N=11
24. The College's strategic planning process leads the College to effect institutional improvement.
Average response: 3.31 N=13

25. I am satisfied with the general maintenance and cleanliness of offices, classrooms, and auxiliary spaces used by my department.

Average response: 2.54 N=13

Part Two – Directions:

Please rate your level of satisfaction regarding services received from each of the following offices or services.

Unit/Office

26. Academic Advisement

Average response: 3.08 N=13

27. Academic Affairs

Average response: 3.54 N=13

28. Academic Computing

Average response: 3.50 N=12

29. Admissions/Recruitment

Average response: 3.08 N=13

30. Affirmative Action & Diversity

Average response: 2.75 N=12

31. Budget

Average response: 2.83 N=11

32. Buildings & Grounds

Average response: 2.77 N=13

33. Bursar

Average response: 2.82 N=11

34. Campus Learning Center

Average response: 3.50 N=10

35. Campus Writing Center

Average response: 3.44 N=9

36. Career Services

Average response: 3.57 N=7

37. Counseling Services

Average response: 3.45 N=11

38. Faculty & Staff Relations

Average response: 3.61 N=13

39. Financial Aid

Average response: 3.11 N=9

40. Institutional Research and Assessment

Average response: 3.46 N=13

41. Mailroom

Average response: 2.92 N=13

42. Marketing and Communications

Average response: 2.83 N=12

43. Payroll

Average response: 3.18 N=11

44. Personnel

Average response: 2.83 N=12

45. Print Shop

Average response: 3.58 N=12

46. Public Safety

Average response: 3.54 N=13

- 47. Purchasing**
Average response: 3.25 N=12
- 48. Registrar**
Average response: 3.54 N=13
- 49. Services for Students with Disabilities**
Average response: 3.56 N=9
- 50. Sponsored Programs**
Average response: 3.36 N=11
- 51. Telecommunications**
Average response: 3.45 N=11
- 52. Testing**
Average response: 3.27 N=11